

General Terms and Conditions valid as from 1 January 2025, for offers and supply of goods and services by Reptest Productie BV, whose trading name is "IGT Testing Systems" hereunder called IGT with its registered address at Randstad 22-02, 1316 BX Almere, the Netherlands.

GENERAL PROVISION

1 OFFERS AND AGREEMENTS

- 1.1 These General Terms and Conditions are applicable to all offers and agreements in terms of which IGT supplies goods and/or services of whatever nature to the Customer, even if such goods and services are not (further) described in these Terms and Conditions. Deviations from these General Terms and Conditions are only valid if expressly agreed in writing.
- 1.2 All offers are independent and may only be accepted without modification unless express provision to the contrary is made within the terms of the offer. In any event an offer is regarded as being rejected if it is not accepted within two months or another time-period mentioned in the agreement.
- 1.3 The applicability of any purchase terms or other conditions imposed by a Customer is expressly excluded.
- 1.4 If any provision of these General Terms and Conditions is void or is annulled, the remaining provisions of these General Terms and Conditions will remain in full force and effect. IGT and the Customer will enter into negotiations with a view to agreeing new provisions to replace the provisions which are void or annulled, and so far as possible, the scope and purpose of the void or annulled provisions will be taken into consideration during such negotiations.

2 PRICE AND PAYMENT

- 2.1 All prices are quoted FCA (Free Carrier Incoterms 2020) Randstad 22-02, 1316 BX Almere, the Netherlands, exclusive of Turnover Tax (BTW) and other government-imposed taxes and levies.
- 2.2 In the case of an agreement where regular periodical amounts are to be paid by the Customer, IGT will be entitled, on giving advance written notification of not less than three months, to adjust the applicable prices and tariffs.
- 2.3 IGT is entitled in all cases to adjust the agreed prices and tariffs by means of written notification to the Customer in respect of obligations still to be fulfilled which, either in terms of the relevant schedule of work or, in terms of the agreement, fall to be completed not earlier than at least three months after the date of such notification.
- 2.4 In the event that the Customer does not agree with any adjustment to prices or tariffs notified by IGT as defined in Article 2.2 or 2.3, the Customer is entitled, within seven working days after the notification mentioned in those articles, to terminate the contract, or cancel the agreement, in writing with effect from the date notified by IGT for the coming into effect of the adjustment of prices or tariffs.
- 2.5 The Customer is obliged to settle all invoices in accordance with the conditions of payment incorporated in the invoice. In the absence of specific conditions, the Customer shall arrange payment within 30 days after the date of the invoice.
- 2.6 If the Customer does not pay the due amounts within the agreed period, then, without the requirement for notice of default, the Customer will become due to pay judicial interest on the outstanding amount. If, once a notice of default is issued, the Customer continues to neglect payment of the claim, then the claim may be passed on for collection in which case, in addition to the total amount outstanding at that time, the Customer shall also be liable for full repayment of judicial and extra-judicial costs, including costs charged by external experts as well as the costs established in law in connection with the collection of the claim or otherwise with the exercise of legal rights, the level of such cost being ascertained at a minimum of 15% of the total amount due.

3 CONFIDENTIAL INFORMATION

- 3.1 Each party warrants that all information of a confidential nature received from the other party, both before and after entering into the agreement, shall remain confidential. In any event information shall be regarded as confidential if it is classified as such by one of the parties.

4 RESERVATION OF OWNERSHIP AND RIGHTS

- 4.1 All items supplied to Customer remain the property of IGT until such times as the Customer has settled, in full, all amounts due for items supplied or to be supplied under the contract or tasks performed or to be performed, together with the amounts mentioned in article 2.6 including interest and collection costs.
- 4.2 Rights are only granted or, in appropriate cases, assigned to the Customer on condition that the Customer settles up the agreed price punctually and in full.

5 RISK

- 5.1 The risk of loss or damage to items, which are the subject of a contract, transfers to the Customer immediately when those items are actually made available to the Customer or to any auxiliary worker employed or assigned by the Customer.
- 5.2 All products supplied by IGT are transferred to the Customer FCA (Free Carrier Incoterms 2020) Randstad 22-02, 1316 BX Almere, the Netherlands.

6 INTELLECTUAL AND INDUSTRIAL PROPERTY RIGHTS

- 6.1 All intellectual or industrial property rights in or to equipment or other materials such as analyses, designs, documentation, reports, offers, as well as any preparatory material, developed as a result of the contract or provided in connection with it, shall remain exclusively with IGT or its licensors. Customer only obtains the usage rights and capabilities specifically granted in these Terms and Conditions or otherwise; in all other respects the Customer is not entitled to proliferate or make any copies of software or other materials.
- 6.2 The Customer is aware that the equipment and other materials supplied contain confidential information and commercial secrets of IGT and its licensors. Without prejudice to the terms of Article 3, the Customer undertakes to keep this equipment and these materials secret, not to reveal them to, or allow them to be used by third parties, and only to use them for the purposes for which they have been supplied. The term "third parties" also includes all personnel employed in the Customer's business whose duties do not include use of the equipment and/or other materials.
- 6.3 The Customer is prohibited from erasing or altering any indication concerning authors' rights, marks, trade names or other rights of intellectual or industrial property from the equipment or materials.
- 6.4 IGT shall indemnify the Customer against any legal claim based on the assertion that equipment or materials developed by IGT themselves are in breach of any rights of intellectual or industrial property in force in the Netherlands, on condition that the Customer immediately informs IGT in writing regarding the existence and content of the legal claim and places the settlement of the matter, including negotiation of any potential terms of arrangement, entirely in the hands of IGT. The Customer shall provide the required authorisation, information and co-operation to IGT in order to mount a defence against such legal claims, in the Customer's name to any extent that this may be required. This obligation of indemnity will lapse if and in so far as the relevant breach relates to alterations to the equipment or materials carried out by the Customer or by a third party authorised by the Customer.

If it is irrevocably established in law that the equipment or materials developed by IGT itself are in breach of any intellectual or industrial property right belonging to a third party, or, in the opinion of IGT, there is a reasonable probability that such a breach has occurred, then IGT shall take back what it has supplied, refunding the acquisition costs under deduction of a reasonable allowance for wear and tear, or else shall ensure that the Customer can continue to make undisturbed use of what has been supplied or of other equipment or materials of equivalent functionality.

Any other or further-reaching responsibility or obligation of indemnity on the part of IGT against any violation of third-party intellectual or industrial property rights is excluded. This includes responsibility and obligation of indemnity on the part of IGT for any breaches caused by the use of the equipment and/or materials supplied with modifications not carried out by IGT, in conjunction with items not supplied or furnished by IGT, or in any other way for which the equipment and/or materials were not developed or intended.

- 6.5 Customer warrants that there are no third-party rights opposed to making equipment and materials available to IGT for the purpose of using and adapting them, and the Customer shall indemnify IGT against any legal action based on the assertion that such availability, usage or adaptation is in breach of any third-party rights.

7 CUSTOMER CO-OPERATION

- 7.1 Customer shall promptly and regularly supply all useful and necessary information or data to IGT for proper performance of the contract and shall co-operate as required.
- 7.2 Customer shall at all times supply full end-user name and address information to IGT.
- 7.3 If the information necessary for performance of the contract is either not available, not available in time or not available as agreed for IGT, or if the Customer fails to meet its obligations in some other way, IGT shall in either case be entitled to suspend performance of the contract and to invoice the Customer, in accordance with its normal tariffs, for the costs arising from such a suspension.
- 7.4 In any case where IGT employees are carrying out tasks on the Customer's premises, the Customer shall make available, free of charge, such facilities as may reasonably be required by those employees. The Customer shall indemnify IGT against claims by third parties (including IGT employees) who suffer damage in connection with the performance of the contract as a result of acts or omissions on the part of the Customer or of an unsafe state of affairs within its organisation.

8 DELIVERY TIME

- 8.1 When contracted to supply goods, IGT will make every effort to supply equipment that works functionally in terms of the agreed and established specifications. If no specifications have been agreed, then IGT's current internal specifications will apply. Information's such as those published in IGT brochures and other IGT publications, intended to provide information to potential users about the operation and introduction of IGT equipment and/or materials, are not specifications, unless otherwise agreed in writing. IGT never guarantees a particular result from a piece of equipment and/or materials.
- 8.2 All (delivery) periods quoted by IGT are established with the best of intentions on the basis of the data made available to IGT when entering the contract and are given as much consideration as possible; a single over-run on a quoted (delivery) period will not place IGT in default. IGT will not be bound to (delivery) periods, which cannot be met because of circumstances outside of IGT's control arising after the contract has been entered into force. If there is a threat of an over-run on any period, then IGT and the Customer should enter into consultation as quickly as possible.

9 TERMINATION

- 9.1 Each party shall only be entitled to dissolve the agreement if the other party clearly fails to meet an essential obligation arising out of the contract following issue of a written Notice of Default containing as much detail as possible and allowing a reasonable period for remedying the default.
- 9.2 If an agreement is entered into, which by its nature and content is not completed by performance and which is not limited in time, then it may be terminated by either party after a proper business-like discussion and with reasons being given. If the contract does not contain an express period of notice of termination, then a reasonable period of notice will be observed. The parties will in no circumstances be responsible for any compensation for damages in respect of termination.
- 9.3 IGT is entitled to terminate the contract either in whole or in part with immediate effect, without giving notice of default and without judicial intervention, by giving written notification in the event that the Customer, whether provisionally or otherwise, is granted a moratorium on payments, in the event that a petition for the Customer's bankruptcy is presented or in the event that the Customer's business is liquidated or brought to an end. Under no circumstances will IGT be responsible for any damages in the event of such a termination.
- 9.4 IGT is entitled to terminate the contract or agreement either whole or in part with immediate effect, without giving notice of default and without judicial intervention, by giving written notification in case of change of ownership of the Customer or if the provided end-user information is incomplete or wrong.
- 9.5 If, at the stage of dissolution mentioned in article 9.1, the Customer has already benefited from partial performance of the contract, then the work done under the contract, and the consequent obligations for payment, will not be subject to retraction unless IGT is in default in respect of all but work. Any amounts invoiced by IGT, prior to the dissolution, in connection with work already performed or supplied on that the contract, will remain in full force and effect, having regard to provisions in the foregoing sentence and will be payable immediately upon dissolution.

10 IGT'S RESPONSIBILITY; INDEMNITY

- 10.1 IGT accepts liability for compensation within the confines of this for Article 10.
- 10.2 IGT's total responsibility arising from attributable shortcomings in the performance of the agreement is restricted to compensation for direct damages up to a maximum amount equivalent to the price (excluding Turnover Tax, BTW) stipulated in the contract. If the contract is principally an ongoing contract for more than one year, then the stipulated price will be assessed as the total remuneration (excluding Turnover Tax, BTW) stipulated for one year. Under no circumstances, however, will the total compensation for direct damages exceed EUR 100.000,-.
 "Direct damages" is understood to include only the following:
 - A. The costs reasonably incurred by the Customer to bring work carried out by IGT into line with the contract. The damages will not be paid under this heading if the Customer has dissolved the contract.
 - B. Costs incurred by the Customer if it is required to keep its old system or systems in operational condition and any ancillary costs resulting from IGT failing to deliver on a delivery date which is binding upon IGT, reduced by any potential economies resulting from the delayed delivery.
 - C. Reasonable costs incurred in establishing the origin and cause of the damage, so far as these costs relate to direct damages in the sense of these conditions.
 - D. Reasonable costs incurred for the prevention or limitation of damage in so far as the Customer demonstrates that such costs have resulted in the limitation of direct damages in the sense of these conditions.
- 10.3 IGT's total liability for damages arising on a death or bodily injury, or for significant damage to property shall never exceed EUR 500.000,- per event, with a series of inter-related events counting as one event.
- 10.4 IGT's liability for indirect damages, including consequential damages, loss of profits, missed opportunities for economy and damages for interruption of business, is excluded.
- 10.5 No liability for compensation for damages shall attach to IGT beyond those cases specified in Articles 10.2 and 10.3, irrespective of the grounds upon which an action for compensation for damages might be based.
 The maximum amounts specified in Articles 10.2 and 10.3 will not, however, apply if and in so far as the damages are the result of intent or gross negligence on the part of IGT.
- 10.6 IGT's responsibilities arising from attributable shortcomings in the performance of a contract shall only come into existence if the Customer declares IGT to be in default immediately and competently, including in such notice a reasonable period for remedying the default, and IGT remains clearly in default of its obligations even after that period has expired. The notice of default should contain as detailed a description of the default as possible in order that IGT has an adequate opportunity to react.
- 10.7 It shall always be a precondition of the existence of any right to compensation that the Customer reports the damage to IGT as quickly as possible after it occurs.
- 10.8 The Customer indemnifies IGT against all the third-party claims in terms of product liability resulting from a fault in a product or system which has been supplied by the Customer to a third party and which also incorporates equipment or other materials supplied by IGT except and to the extent that the Customer proves that the damage has been caused by that equipment or those other materials.

11 FORCE MAJEURE

- 11.1 Neither of the parties will be held liable for any obligation if performance of such an obligation is prevented as a result of force majeure. 'Force majeure' will also be taken to include a non-actionable failure on the part of IGT's suppliers.
- 11.2 If the existence of force majeure lasts longer than 90 days, the parties are entitled to terminate the contract by giving written notice of dissolution. Whatever elements of the contract have already been performed will be accounted for proportionately so that the parties' liabilities to each other are discharged.

12 EXPORT

- 12.1 The relevant export conditions will apply in the event of export by the Customer of equipment or components. The Customer shall indemnify IGT against all third-party claims connected with any alleged infringement by the Customer of the applicable export conditions.
- 12.2 The Customer shall at all times keep IGT informed about resale or export of equipment it has purchased.

13 APPLICABLE LAW AND DISPUTES

- 13.1 Contracts between IGT and the Customer shall be regulated by Dutch Law.
- 13.2 Any disputes arising between IGT and the Customer, with reference to a contract concluded between IGT and the Customer or with reference to related consequential contracts, shall be determined by the competent Dutch court.

14 PROVISION OF SERVICES

The provisions set out under this heading "Provision of Services" will apply, in addition to the general provisions of these General Terms and Conditions, in the event that IGT supplies services such as maintenance, advice or development. These provisions are not intended to affect the applicability of the provisions adopted in these General Terms and Conditions regarding specific services such as maintenance.

15 PERFORMANCE

- 15.1 IGT shall strive, to the best of its ability, to provide services with due care, in appropriate cases according to written guidelines and procedures established with the Customer.
- 15.2 If the contract provides for the provision of services to be made available in phases, IGT shall be entitled to postpone the commencement of services belonging to a subsequent phase until the Customer has approved the results of the foregoing phase in writing.
- 15.3 Only where it has expressly been agreed in writing will IGT be obliged, in the provision of services, to carry out instructions given promptly and responsibly by the Customer. IGT is under no obligation to carry out instructions, which would alter or extend the content or scope of the agreed service provision; if however such instructions are carried out, the relevant tasks will be paid for in terms of Article 15.
- 15.4 If the contract for service provision is entered into with a view to being performed by an individual, IGT will always be entitled to substitute this individual by one or more other individuals with the same qualifications.

16 ALTERATIONS AND EXTRA WORK

- 16.1 If IGT has carried out tasks or other work at the request of or with the advance approval of the Customer, falling outside the content or scope of the agreed service provision, then such tasks or work shall be paid for by the Customer to IGT in accordance with IGT's normal tariffs. IGT is, however, under no obligation to comply with such a request and is entitled to insist that a separate written agreement should be entered into for such work.
- 16.2 The Customer accepts that the agreed or anticipated date for completion of the service provision and the corresponding liabilities of the Customer and IGT may be influenced by tasks or work as described in Article 15.1.
- 16.3 To the extent that a fixed price has been agreed for the service provision and the parties are of a mind to conclude a separate contract regarding extra tasks or work, IGT shall give the Customer advance written information regarding the financial consequences of such extra tasks or work.

17 SALE OF EQUIPMENT

- 17.1 The provisions under this heading "Sale of Equipment" shall be applicable in addition to the general provisions of these General Terms and Conditions in the event that IGT sells equipment to the Customer.

18 DELIVERY

- 18.1 Equipment sold by IGT to the Customer shall be delivered to the Customer at IGT's store premises. If agreed in writing, IGT shall deliver the equipment to the Customer at a location, in the Netherlands or abroad, indicated by the Customer.
- 18.2 IGT shall advise the Customer in good time, before the delivery, as to when IGT intends to deliver the equipment.
- 18.3 Delivery of the equipment will occur at the agreed place of delivery in the Netherlands or abroad at the Customer's expense or based on the agreed tariffs.
- 18.4 IGT will pack the equipment for delivery in accordance with its usual standards. If the Customer requires a specific method of packing, the Customer shall be responsible for any additional costs incurred.
- 18.5 The Customer shall deal with the used packaging from products supplied by IGT in a manner, which complies with any government provisions in force. The Customer indemnifies IGT against any third-party claims arising from failure to comply with such provisions.

19 INSTALLATION

- 19.1 IGT shall install or arrange for the installation of equipment if this has been agreed in writing.
- 19.2 In all cases the Customer shall provide a suitable installation location, with all necessary facilities, before the equipment is delivered. IGT shall provide a quotation for provision of these facilities to the Customer if they are asked to do so.
- 19.3 The Customer shall provide access to IGT for the performance of all necessary tasks during IGT's normal working hours.

20 RETURNS

- 20.1 IGT is under no obligation to accept returns from the Customer unless it has given previous written consent to the return.
- 20.2 Acceptance of a return does not in any circumstances imply an acknowledgement by IGT of the reason given by the Customer for the return. The risk of returned items remains with the Customer until the Customer obtains a credit from IGT.
- 20.3 IGT retains the right to deduct 15 per cent of the price of the returned products from any potential credit payment resulting from a return, with a minimum of EUR 50,-.

21 DELIVERY, INSTALLATION AND ACCEPTANCE

- 21.1 IGT will make the equipment available to the Customer by delivery in accordance with Article 16 or else, if an installation by IGT has been agreed in writing, by installing the equipment on the Customer's premises.

The equipment shall be regarded as having been accepted between the parties on the date of delivery or else on the date of installation if installation by IGT has been agreed in writing.

22 GUARANTEE

- 22.1 IGT shall, for a period of 12 months after delivery, use its best endeavours to repair any potential defects in the materials or manufacture of the equipment together with components supplied by IGT within the terms of the guarantee or maintenance, provided such faults are reported to IGT, with a detailed description, during that 12- month period. All the replaced components will become the property of IGT. The guarantee obligation will lapse if these faults are wholly or partially the result of incorrect, careless or inexperienced use, of externally occurring causes such as fire or water damage, or if the Customer alters or arranges for alterations to be carried out to the equipment or components supplied by IGT in the context of the guarantee or maintenance, without IGT's permission.
- 22.2 IGT only provides a guarantee to the Customer if the Customer is operating as a reseller and does not provide end user information to IGT. The guarantee obligation only exists in relation to a delivery in respect of the Customer at his delivery address.
- 22.3 In principle, work under guarantee is only carried out by IGT. For this purpose, the goods supplied should be returned, postage paid and in the original packaging, to IGT, whereupon IGT shall return the repaired equipment or parts, again postage paid, to the Customer. If work under the guarantee has to be carried out on the Customer's premises, then travelling and accommodation costs will be charged.
- 22.4 No guarantees are provided for damage arising from careless packaging. In any case where there is a suggestion of careless packaging, IGT shall ensure proper packaging once repair work has been carried out. The costs of such packaging will be paid for by the Customer.
- 22.5 Work and costs of repairs falling outside the terms of this guarantee shall be charged by IGT in accordance with its usual tariffs.

23 SUPPLIER'S EQUIPMENT

- 23.1 If and to the extent that IGT supplies third-party equipment to the Customer, then, provided that this has been brought to the Customer's attention in writing by IGT, the conditions imposed by those third parties will be applicable to that equipment, taking the place of any incompatible provisions of these Terms and Conditions. The Customer accepts any such third-party conditions. Such conditions are available for inspection by the Customer at IGT's offices and IGT shall send them to the Customer on request.

If and in so far as the said third-party conditions are for whatever reason not deemed to be applicable (or are declared inapplicable) to the relationship between Customer and IGT, then the provisions of these General Terms and Conditions shall apply.

24 MAINTENANCE OF EQUIPMENT

- 24.1 The provisions set forth under this heading 'Maintenance of equipment' shall apply, along with the general provisions of these General Terms and Conditions, in the event that IGT and the Customer have concluded a contract for the preventative maintenance of equipment.

25 DURATION OF MAINTENANCE OBLIGATIONS

- 25.1 The contract for preventative maintenance of equipment is entered into for the period agreed between the parties and in the absence of such agreement for a period of one year.
- 25.2 The duration of the contract shall be tacitly relocated for the original period unless the Customer or IGT terminates the contract in writing taking account of a period of notice of three months before the end of the relevant period.
- 25.3 The parties shall never be liable for damages on account of termination of the contract.

26 MAINTENANCE

- 26.1 The term 'maintenance' is understood to include:

- A. Preventive maintenance: any inspection adjustment or cleaning of the equipment deemed appropriate by IGT in order to prevent failure or unsafe circumstances.
- B. Corrective maintenance: picking up defects in the equipment arising during normal use and resulting from natural wear and tear and through inherent defects of the equipment together with the performance of such repairs as are required and the replacement of worn-out or damaged components;

In this paragraph, "defects" includes any lack of compliance, or lack of uninterrupted compliance, with the written specifications of the equipment provided by IGT or with current legal requirements. A "defect" will only be acknowledged if it can be demonstrated and reproduced.

26.2 Maintenance will be carried out during IGT's office hours, from Monday to Friday inclusive but excluding any generally acknowledged public holidays.

26.3 If maintenance is started during the office hours mentioned in Article 23.2 and IGT's maintenance staff decide that it is necessary to continue the tasks outside those hours, the Customer shall be charged accordingly on the basis of the tariffs in force at the time. In general terms, tasks should not take more than one hour outside the aforesaid office hours.

27 IGT'S OBLIGATIONS

27.1 During the currency of the maintenance agreement, IGT is obliged, to the best of its powers, to remedy any faults reported by the Customer to IGT in terms of Article 25.2.

27.2 IGT retains the right to suspend maintenance obligations at any time when circumstances arise in the location where the equipment is situated, which, in IGT's opinion, carry risks for the safety or health of IGT's employees.

27.3 IGT will ensure that its knowledge of the equipment has been kept up to date. IGT shall record and establish all relevant data regarding the tasks carried out to the equipment for its own records. On first request by the Customer, IGT will provide information on the data thus established.

27.4 Components will only be replaced if, in IGT's opinion, this is essential in order to repair or prevent faults. Replaced components shall become, or, as appropriate, remain the property of IGT.

28 CONDITIONS OF MAINTENANCE AND USE

28.1 The Customer is entitled to move the equipment, at its own expense, after first having obtained written permission from IGT.

28.2 Immediately after the occurrence of a defect in the equipment, the Customer shall draw this to the attention of IGT by means of a detailed report of the fault prepared by one of the Customer's employees with some expertise in the matter. The Customer is obliged to provide access to IGT staff or staff of any third party selected by IGT to the site of the equipment and to provide all other necessary co-operation.

28.3 If requested by IGT, one of the Customer's knowledgeable employees will be present as a witness during maintenance works. The Customer is entitled to be present during all work carried out for the Customer's benefit.

28.4 The Customer will put the equipment at the disposal of IGT for the purpose of the above-mentioned tasks.

28.5 The Customer is prohibited from connecting up to any equipment not supplied by IGT. The costs of investigating and remedying defects resulting from connection with equipment not supplied by IGT will be paid for by the Customer.

28.6 Any material required for testing purposes during maintenance work, which does not form part of the usual IGT-equipment, will require to be made available by the Customer.

28.7 The Customer will take care and is responsible for the technical and spatial provisions, which are necessary to allow the equipment to operate. Maintenance is expressly stated not to extend to such provisions.

29 EXCEPTIONS

29.1 Work being carried out in connection with the investigation or repair of defects arising from use of the equipment in contravention with its original purpose or from externally arising causes does not fall within IGT's contractual obligations and will be invoiced separately to the Customer in accordance with the tariffs in force at the time.

29.2 The cost of maintenance does not include replacement of consumables such as:

- A. The replacement cost of components and maintenance services for the repair of defects caused wholly or partly by attempts at repair carried out by anyone other than IGT or their auxiliaries.
- B. Work in connection with partial or complete revision of the equipment.
- C. Modifications to the equipment.
- D. Re-siting, rehousing, or re-installation of the equipment or work in connection therewith.

30 TARIFFS AND PAYMENT

30.1 IGT's normal basic maintenance tariff shall apply to the extent that no more exact provisions are made in the maintenance contract.

- 30.2 Payment for maintenance, together with the Turnover Tax and any other government imposed charges due, shall be settled by means of advance payment for the duration of the maintenance contract in accordance with Article 22.1, not later than the day when the said contract commences or the first day of the appropriate extension period. The foregoing provision shall not apply if the parties have come to an alternative written agreement regarding the period to which the pre-payment shall apply.
- 30.3 This is all without prejudice to the terms of Article 2.
- 30.4 In the event of unpunctual payment, IGT is entitled to suspend maintenance without becoming in any way liable for damages to the Customer. In so far as IGT, even during such a period, carries out maintenance work at the Customer's request, IGT will be entitled to raise a separate invoice in accordance with its normal tariffs.